

Nicole Ulgado

Experience

Interaction Designer | Rally Health

Jul 2017-Present | San Francisco, CA

Led the end-to-end design process for 2 enterprise products serving admin users. Created Rally's enterprise design pattern library to ensure consistency across the product suite. Partnered with a cross-disciplinary team to ship the web and mobile experience for the step tracking & profile features for Rally's flagship coaching app.

User Experience Designer | PrescribeWellness

Mar 2017-May 2017 | Irvine, CA

Led design work on the PrescribeWellness iOS app focused on helping people locate nearby pharmacies. Responsible for crafting the experience for medication management and a patient engagement tool while working with PMs & devs.

User Experience Researcher | UofM Health System

Jun 2016-Dec 2016 | Ann Arbor, MI

Conducted ethnographic research, designed interaction diagrams, mapped out user flows, and wrote a literature review to discover ways to improve pediatric care through a friendly digital communication product. Partnered with faculty and grad students on the IRB application.

User Experience Design Intern | Vizient

Jun 2016-Aug 2016 | Irving, TX

Designed high-fidelity screens, prototypes, and specs for a quality measures EHR and clinical database app while collaborating with PMs & engineers. Interviewed 8 users, ran usability tests, and conducted heuristic evaluations and provided 24 concrete design recommendations.

User Experience Consultant | UMSI Design Clinic

Sep 2015-Apr 2016 | Ann Arbor, MI

Led mobile design development for local startups (Servuno and BeloDoc). Collaborated with startup founders and 2 other UX designers. Provided sketches, wireframes, hi-fidelity mockups, and ran focus group sessions.

User Experience Designer | UCI Department of Informatics

Jun 2014-Sep 2015 | Irvine, CA

Designed user flows, high-fidelity mockups, and illustrations for a mobile app for breast cancer survivors. Interviewed survivors' family members, compiled data from 60+ surveys, analyzed data from 3 focus group sessions

Education

University of Michigan, Ann Arbor, MI

MS, Health Informatics | Dec 2016

University of California, Irvine, Irvine, CA

BS, Public Health Sciences | Jun 2015

Skills

Product Design

Mobile, desktop: iOS, Android, Web
Brand Identity: Design systems
User experience: User research, wireframes, prototyping, usability testing

Digital Design

Sketch, Axure RP, InVision, Principle, Illustrator, Photoshop, After Effects

Front-end Development

HTML5, CSS3

Coursework

Contextual Inquiry & User Needs Assessment, Behavior & Experience of Information Users, Mobile App Development for Entrepreneurs, Consumer Health Informatics

Volunteer

UX Design Lead | Human Health Project

Honors

UROP Fellow for UCI Women's Empowerment Initiative, UC Irvine Research Fellow in IoT

Portfolio

<https://nicoleulgado.com>

Other projects available for interviews only.